



www.Access2Tanzania.com

## GENERAL TERMS & CONDITIONS

### 1. Tour Payment & Price

A 20% deposit is required to reserve your space. A second payment of 30% is due 4 months prior to the first land day of the trip and a final 50% payment is due 2 months prior to the first land day of the trip. Payment is accepted as follows: 1) U.S. Dollar check made payable to Access 2 Tanzania, 253 Duke Street, Saint Paul, MN 55102 or 2) by wire transfer to our account in Saint Paul, MN or 3) You may also pay for up to 50% of the total cost with credit card via direct credit card processing through our office or via PayPal, but we must add a 2.5% (direct) or 2.9% (PayPal) surcharge as our tour prices are based on a cash discount. Price quoted is based on current park entry fees. If these fees should go up, the total cost of the itinerary will go up accordingly.

**1a. Park Fees Assumptions:** The price quoted assumes the following about park fees: Arusha, Tarangire, and Lake Manyara National Parks (\$35 per adult per 24 hours); Ngorongoro Crater \$50 per adult per 24 hours plus \$200 per vehicle for a half day in the Crater. All fees in Northern parks are \$10 per child 16 & under. Selous Game Reserve \$50/adult and \$30/child under 16 plus a conservation of \$25 per person per 24 hours; Mikumi, Ruaha, Rubondo and Udzungwa National Parks \$20/adult and \$5/child under 16. Mahale National Park \$80/adult and \$30/child. Gombe National Park \$100/adult and \$20/child under 16.

### 2. Hotels

Reservations cannot be guaranteed until paid and on rare occasion, hotels cannot fulfill their responsibilities to honor reservations. When an accommodation change must be made, we will do our best to allow the traveler(s) to give input on the selection of alternate locations, but we reserve the right to make this decision without consulting the traveler when time is limited. When this happens, the total price of the itinerary will be adjusted accordingly.

### 3. Not included in Prices

Prices quoted do not include costs of obtaining visas and passports, telephone calls, laundry, entertainment arrangements not shown in the itinerary, beverages unless specified, or any other items of a personal nature.

### 4. Amendments to the itinerary

If after this contract has been completed the traveler wishes to change the itinerary, Access 2 Tanzania will endeavor to accommodate you wherever possible. However should cancellation fees be levied by our suppliers these will be charged to you.

### 5. Cancellation and curtailment

In the event of the traveler(s) canceling their reservation for any reason, traveler(s) will be charged a penalty as outlined below. No cancellations or notifications of reduced numbers booked are accepted by phone. Only written notifications are considered valid. Written notifications include email. No-shows are considered cancelled at the date of their first expected arrival. There will be no refunds to clients who do not complete an itinerary.

If cancelled:	Penalty is:
More than 90 days prior to first land day	20% of total price
More than 30 days and less than 91 days prior to first land day	30% of total price

**USA Office**  
253 Duke Street  
Saint Paul, MN 55102  
Tel: 866-589-6116

**Tanzanian Office**  
PO Box 10955  
Arusha, Tanzania  
Tel: 255 (0)27-250-4715

# TERMS & CONDITIONS continued

<b>If cancelled (con't):</b>	<b>Penalty is:</b>
More than 7 days and less than 31 days prior to first land day	50% of total price
7 days or less prior to first land day	100% of total price

## 6. Unavoidable circumstances

The company does not hold itself responsible nor can it be held responsible for any delays prior to departure or, during the course of any tour mentioned whether brought about by technical difficulties, strikes, weather conditions or any other circumstances whatsoever, whether foreseen or unforeseen. It is understood that any expenses relating to these unscheduled extensions or curtailments (eg. hotels, meals, airfares, telephone calls, etc) will be for the travelers' account. We make every effort to ensure that all arrangements and services connected with your tour will be carried out as specified in the most efficient and effective way possible. However, we do not have direct control over the provision of services by suppliers and, whilst they are in all cases selected with the utmost care, we do not accept liability for error and omissions of such suppliers.

## 7. Travel documents

We do not accept responsibility for any consequences whatsoever from a traveler failing to ensure that he or she has complied with the necessary health, passport and visa requirements.

## 8. Insurance

We strongly advise travelers to take out insurance against cancellation, curtailments, illness, loss of baggage and default at the time of booking. The purchase of travel insurance should be completed within 15 days of your initial trip deposit in order to benefit from the carrier's full range of benefits.

## 9. Contract

Once payment in whole or in part has been made by the traveler for a booking, the traveler shall be deemed to have accepted the terms and conditions contained herein as applicable to the contract entered into between the Company and the traveler.

## 10. Disclaimer

Access 2 Tanzania, LLC (A2T) acts only as an agent for the various independent suppliers that provide hotel accommodations, transportation, sightseeing, activities, or other services connected with its tours. Such services are subject to the terms and conditions of those suppliers. A2T and their respective employees, agents, representatives, and assigns accept no liability whatsoever for any injury, damage, loss, accident, delay, or any other incident which may be caused by the negligence, defect, default of any company or person in performing these services. Responsibility is not accepted for losses, injury, damages or expenses of any kind due to sickness, weather, strikes, hostilities, wars, terrorist acts, acts of nature, local laws or other such causes. All services and accommodations are subject to the laws and regulations of the country in which they are provided. A2T is not responsible for any baggage or personal effects of any individual participating in the tours/trips arranged by A2T. Individual travelers are responsible for purchasing a travel insurance policy, if desired, that will cover some of the expenses associated with the loss of luggage or personal effects.

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